DGUS GROUP

Quality Policy Statement

The Company is committed to meeting with employees, contractors, customers, suppliers and all legal requirements and regulators to strive for excellent operational performance and customer satisfaction in an increasingly competitive marketplace, to:

- Maintain simple and effective management systems that describe all aspects of the group's activities and recognise the importance of people.
- Ensure that all activities are adequately resourced and carried out by trained and competent people.
- Have robust systems for audit, inspection, peer evaluation and management review and actively use the outcome from these for improvements which are implemented and embedded through the business planning process.
- Use appropriate national and international standards, certification and awards schemes and excellence and improvement tools to help satisfy customers and achieve business objectives.
- Control, asses and monitor changes to ensure the desired effect is achieved in all aspects of business activities and performance.

Quality objectives are established and reviewed annually, taking account of customer requirements. We drive continual improvement through our employees and the establishment, communication and regular review of objectives in our quality management program. Quality must be an integral part of everything we do.

The Company supports the implementation of independent quality monitoring as an added guarantee of quality and consistency and has adopted the standard ISO 9001:2015 which it uses to continually improve its quality management system.

** This policy will be reviewed on an annual basis and any amendments communicated to the relevant personnel*

Eimear Tams

Managing Director

Signature: **Date: Jan 2025**